2019 National Tribal Forum on Air Quality (NTFAQ) **Ontario Airport Shuttle Information**

IMPORTANT!!! This service is being provided as a standing circuit route per the schedule listed below, and NOT as a confirmed reservation request. Your RSVP only helps ensure adequate seating is available, however, this is NOT a reservation. Shuttles will depart as scheduled and are not able to wait for delayed passengers or accommodate other schedules or alternate pick-up/drop-off locations. See below for shuttle restrictions and other available transportation options, including additional travel support available for transportation costs.

- Complimentary NTFAQ shuttles are available between the ONTARIO California airport and Pechanga Resort & Casino ONLY. Other area airports offer various ground transportation and shuttle services available on their websites (fees apply): SAN DIEGO: <u>www.san.org/</u>, ORANGE COUNTY: <u>www.ocair.com</u>.
- ✓ Complimentary NTFAQ shuttles are available at the dates and times listed below ONLY. If those listed do not accommodate your schedule you should make other transportation arrangements (See Ontario Airport transportation options available here: www.flyontario.com/parking-transports).
- Please contact a taxi, shuttle service, or other ground transportation provider (such as Uber or Lyft) if these shuttle times do not accommodate your schedule, or you have missed the final shuttle of the day.
- ✓ You may also contact the Pechanga Resort & Casino Concierge (<u>concierge@pechanga.com</u>) for other recommendations on local transportation service providers.

ONTARIO-PECHANGA SHUTTLE SCHEDULE:

- Select the options that work for your travel itinerary. Heavy traffic is common between Ontario Airport and Pechanga Resort & Casino; the conference organizers and hosts are not responsible for missed shuttles or flights due to unforeseen travel delays.
 - We suggest the **ONTARIO** departure time be **at least 30 minutes after** your scheduled flight arrival.
 - We suggest the **PECHANGA** departure time be **at least 3-4 hours prior** to your scheduled flight departure.
- ✓ If your travel is delayed en route, you will need to wait for the next available shuttle or make alternate transportation arrangements. If you have questions about the service or your request, you may contact an event representative, by calling 928-523-5680 or emailing <u>NTFAQ@nau.edu</u>.
- ✓ If there are changes made to the shuttle schedule, they will be communicated via email to the address you entered on the request form.

SUNDAY (Pick Up at Ontario Airport Terminal 2)	MONDAY(Pick Up at Ontario Airport Terminal 2)	
1:00 PM 4:00 PM 8:00 PM	9:00 AM 12:00 PM (NOON)	3:30 PM 8:00 PM
THURSDAY (Pick up at Pechanga Resort Hotel Valet)	FRIDAY (Pick up at Pechanga Resort Hotel Valet)	
3:30 PM (only)	5:00 AM 9:00 AM 3:00 PM	

SHUTTLE INFORMATION:

- ✓ Shuttles will pick up passengers arriving at the Ontario Airport outside of TERMINAL 2. Look for a white shuttle (with no markings) for 30 people that will have a sign for "NTFAQ" in the window.
- ✓ Passengers are expected to arrive 15 minutes before the noted departure. Shuttle drivers will not be able to wait more than 15 minutes after the posted time to depart.
- ✓ Shuttle departure times may vary after the first route due to traffic or other unforeseen delays. Changes to the shuttle schedule will be communicated via email to the address you entered on the request form.
- ✓ Scheduled shuttles are being provided at no charge to conference attendees courtesy of the Pechanga Band of Luiseno Indians. The Pechanga Resort & Casino is not affiliated with this service—please DO NOT CONTACT THE RESORT regarding the NTFAQ airport shuttle arrangements.
- ✓ If you have questions about the service or your request, you may contact an event representative, by calling 928-523-5680 or emailing <u>NTFAQ@nau.edu</u>.